



**HOW ARBEIT VOICE
UNIFIED
COMMUNICATION AND
REDUCED AN ANNUAL
PHONE BILL BY 50%**





SPEED GLOBAL SERVICES

is a logistics company with 150 employees and more than 30 years of business under its belt.

In 2018, an internal push from IT led Speed's directorial team to search for a VoIP phone system to replace 60 extensions on an integrated PBX system.

Logistics moves at a fast pace and is often in "fire-fighting mode." They needed a phone system that could keep up, and a responsive support team that was easy to reach.

"You can have the best software or end product, but realistically, if I can't pick up a phone or e-mail someone and get a response, what's the point?"

Jerry Hoff, IT Client Services at Speed



THEN THEY FOUND ARBEIT VOICE.

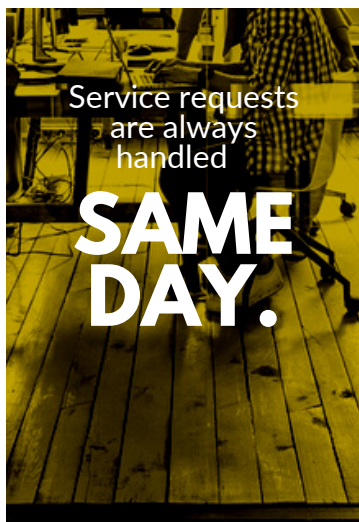
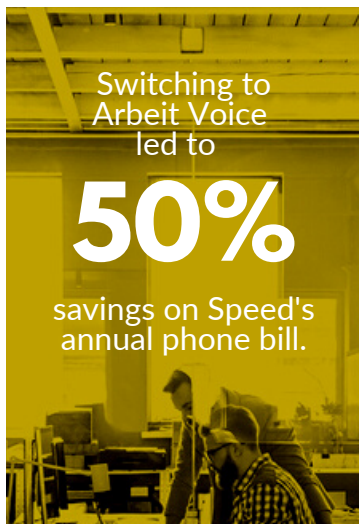
From the initial call to present day, there has never been a drop off in quality of support and service.

From identifying problems, to routing issues, to final execution, the set-up was smooth.

The features Speed appreciates most are:

- *PA system capability*
- *Ability to send voicemail files via email*
- *Call groups*
- *Call forwarding*
- *Quick transfers*
- *Stable uptime and devices*

Service requests that used to take a week are now handled on the same day. With that came peace of mind and an increased internal efficiency.





UNIFY YOUR COMMUNICATION AND STOP OVERSPENDING ON A PHONE SYSTEM

Speed was using multiple phone systems and was able to unify their system and communication to one, and *still* reduce spending by 50%.

Voice is a great fit for logistics companies because of how responsive the industry must be. Immediate timelines often put pressure on a phone system to be reliable. Voice holds up to pressure, and then some.

Knowing that a request will be taken care of immediately takes pressure off internal IT teams to take care of their already full workload.

To see how much you can save, visit www.arbeitsoftware.com or call 844-444-4401.

