

## Arbeit's Telecom Access for People with Disabilities

### Recordkeeping Requirements

- Information about the provider's efforts to consult with individuals with disabilities
  - Via website
- Descriptions of the accessibility features of its products and services
  - Text to speech (Dialer)
  - Polycom Edge E
    - Screen color adjustments
    - Font size adjustments
    - Text to speech announcements
    - Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
    - Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
    - Compatible with commercially available TTY adapter equipment
    - Compliant with ADA Section 508 Subpart B 1194.23
- Information about the compatibility of such products and service with peripheral devices or specialized customer premise equipment commonly used by individuals with disabilities to achieve access
  - [Windows 10 Accessibility Features](#)
  - [Windows 11 Accessibility Features](#)
  - Yealink mp54
    - Large Text
    - High Contrast Mode
    - Color Correction
    - Screen Reader
  - Yealink t55a
    - Large Text
    - High Contrast Mode
    - Color Correction
    - Screen Reader

<https://www.fcc.gov/consumers/guides/telecommunications-access-people-disabilities>

<https://www.fcc.gov/general/section-255-disability-rights-office>

### Accessibility Statement

Arbeit cares about all of our customers and is committed to facilitating and improving the accessibility and usability of its products and services, ensuring that our products are accessible to persons with disabilities. Our efforts to maintain

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accessibility and usability are ongoing and we are continually improving the user experience for everyone, and applying the relevant accessibility standards.

We welcome your feedback on the accessibility of Arbeit's products and services. Please let us know if you encounter accessibility barriers by contacting Alexandra 'AP' Palmer at the below contact information:

Phone: 716-751-5500 ext.117

E-mail: [apalmer@arbeitsoftware.com](mailto:apalmer@arbeitsoftware.com)

Address: PO Box 950, Cheektowaga, NY 14225

We try to respond to feedback within 5 business days.

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